

## **Ethiopian Airlines**

### **Terms and Conditions Meet and Greet**

- 1.1** Meet and Greet service is only available for passengers travelling on flights operated by Ethiopian airlines.
- 2.1** The service is only available at Addis Ababa Bole International Airport.
- 3.1** Passengers must purchase the service at least 48 hrs. prior to departure.
- 4.1** Passengers who have confirmed economy flex or business class tickets are eligible to purchase Meet and Greet service.
- 5.1** Passengers traveling with infants do not have to pay any additional fee for the infant.
- 6.1** Note that the amount paid for meet and greet service is non-refundable and non-transferable except for involuntary changes; operational changes made by the airline potentially affecting service delivery.
- 7.1** For involuntary changes made by the airline, the airline will transfer the Meet and Greet document to the new travel itinerary. For involuntary cancelation of flights, the charge will be fully refunded.
- 8.1** If you make voluntary changes to an itinerary for which you've purchased Meet and Greet, your Meet and Greet benefits will be exchanged to the flights on your updated itinerary subject to service availability on the changed date. However, if the service is not available on altered date, amount is non-refundable.
- 9.1** If you would like to purchase Meet & Greet for multiple passengers in one reservation, the service must be purchased for each individual traveler except for infants in said bookings.
- 10.1** For payments made in the U.S.A full refund without penalty is permitted if request is made within 24 hours of the payment per D.O.T rule.